opmerking : referenties naar conflict, antropologie, etnografie, case studies, methodiek etc... 
egene Ondanks het vier jaar druk bestaat was niet onderzoek centrier een onder-thema (inhoud/tegering) zijn de 
meeste recente publicaties niet opgenomen ook zeer USA geschr.

Reference Type: Book
Author: Avrich, Kevin
Year: 1991
Title: The Culture Question and Conflict Resolution.
Journal: Peace and Change
Volume: 13
Issue: 1
Pages: 22-45
Keywords: theory case study

Reference Type: Book
Author: Baskin, M.; Avrich, Kevin
Year: 1994
Title: The Reinvention of Politics: Redefining Modernity in the Global Social Order.
Publisher: Polity Press & Blackwell
City: Cambridge/Oxford
Edition: 1993
Number of Pages: 356
Keywords: theory cognitive

Reference Type: Journal Article
Author: Black, Peter W.; Avrich, Kevin
Year: 1993
Title: Culture, Power and International Negotiations: Understanding Pahua-United States Status Negotiations.
Journal: Millennium - Journal of International Studies
Volume: 22
Pages: 379-400
Keywords: theory Cognitive

Reference Type: Book
Author: Baskin, M.
Year: 1997
Title: The Reformation of Politics: Redefining Modernity in the Global Social Order.
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Number of Pages: 356
Keywords: theory cognitive

Reference Type: Journal Article
Author: Baskin, M.
Year: 1987
Title: Cognition and international negotiations: the historical recovery of securitve space
Journal: Cooperation and Conflict
Volume: 22
Issue: 1
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Reference Type: Journal Article
Author: Baskin, M.
Year: 1986
Title: Perspectives on negotiation: four case studies and interpretations: the Panama Canal treaties, the

Reference Type: Journal Article
Author: Baskin, M.
Year: 1986
Title: The Culture Question and Conflict Resolution.
Journal: Peace and Change
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Author: Baskin, M.
Year: 1986
Title: The Culture Question and Conflict Resolution.
Journal: Peace and Change
Volume: 13
Issue: 1
Pages: 22-45
Keywords: theory case study
Year: 1996
Title: Interactive Conflict Resolution
Publisher: Syracuse University Press
City: Syracuse

Reference Type: Book
Author: Foster, (ed.) Mary LeCron; Rubinstein, Robert A.
Year: 1986
Title: Peace and War, Cross-Cultural Perspectives
Publisher: Transaction Books
City: New Brunswick/Oxford
Number of Pages: 369

Reference Type: Book
Author: Friedman, J.
Year: 1994
Title: Cultural identity & Global process
Publisher: Sage
City: London

Reference Type: Book
Author: Gulliver, P.H.
Year: 1979
Title: Disputes and Negotiations: A Cross-Cultural Perspective
Publisher: Academic Press
City: New York

Reference Type: Book
Author: Haggard, P.
Year: 1995
Title: Multilateral negotiations: lessons from arms control, trade, and environment
Publisher: Johns Hopkins University Press
City: Baltimore
Keywords: Skills training

Reference Type: Book
Author: Huntington, S.P.
Year: 1996
Title: The clash of civilizations and the remaking of the world order
Publisher: Simon & Schuster
City: New York
Number of Pages: 366

Reference Type: Edited Book
Editor: Janis, I.
Year: 1983
Title: The groupthink syndrome.
Series Title: Group Think: Psychological Studies of Policy Decisions and Fiascos
Series Author: Janis, I.
Publisher: Houghton Mifflin
City: Boston

Edition: 2
Reference Type: Edited Book
Editor: Kauffmann, J.
Year: 1990
Title: Effective negotiation: case studies in conference diplomacy
Publisher: M. Nijhoff
City: Dordrecht, The Netherlands
Keywords: Memoirs case study

Reference Type: Book Section
Author: Keenly, Lorahigh; Fisher, Ronald J.
Year: 1996
Title: A Contingency Perspective on Conflict Interventions: Theoretical and Practical Considerations.
Book Title: Resolving International Conflicts
Editor: Berovitch, Jacob
Publisher: Lynne Rienner Publishers
City: Boulder/London
Pages: 235-261

Reference Type: Journal Article
Author: Kimnet, P.
Year: 1994
Title: Cultural perspectives on international negotiations
Journal: Journal of Social Issues
Volume: 39
Issue: 3
Pages: 179
Keywords: Theory general

Reference Type: Edited Book
Editor: Klar, Michael T.
Year: 1994
Title: Peace & World Security Studies: A Curriculum Guide
Publisher: Lynne Rienner Publishers
City: Boulder/London

Reference Type: Edited Book
Editor: Kornemy, F.; Ting-Toomey, S.; Ryan, S.
Year: 1990
Title: Communicating for peace: diplomacy and negotiation
Publisher: Sage Publications
City: Newbury Park, California
Keywords: Theory communication

Reference Type: Book
Author: Kremen, V.
Year: 1991
Title: International negotiations: analysis, approaches, issues
Publisher: Jossey-Bass Publishers
City: San Francisco
The management and expression of interpersonal conflict differ across cultures (French, 2011), with variations in tolerance of overt conflict, methods of resolution, and mechanisms by which relationships are restored following conflict episodes (e.g., Bond, 2004; Fry, 2000). Although the evidence is limited, it appears that friendships in both China and Indonesia are typically low in conflict, although there appear to be differences in these two cultures in the preferred methods by which conflict is controlled (French, 2011).

Case study: Dealing with misunderstandings and conflict. Cross-cultural conflict resolution. Successful conflict resolution comprises three aspects: Desire and necessity for the conflict to be resolved. Understanding of possible barriers to the resolution of the conflict. To resolve cross-cultural conflicts or misunderstandings, community service and disability service workers need to be committed to resolving potential conflicts and take responsibility for bridging the cultural gaps. They must: have self-awareness of their own cultural practice, including prejudice, stereotyping and bias. understand various cultural factors contributing to cultural differences. be sensitive and appreciate a migrant’s migration experience.

Section 4: Dealing with misunderstandings and conflict. Cross-cultural conflict resolution. Successful conflict resolution comprises three aspects: Desire and necessity for the conflict to be resolved. Understanding of possible barriers to the resolution of the conflict. To resolve cross-cultural conflicts or misunderstandings, community service and disability service workers need to be committed to resolving potential conflicts and take responsibility for bridging the cultural gaps. They must: have self-awareness of their own cultural practice, including prejudice, stereotyping and bias. understand various cultural factors contributing to cultural differences. be sensitive and appreciate a migrant’s migration experience.